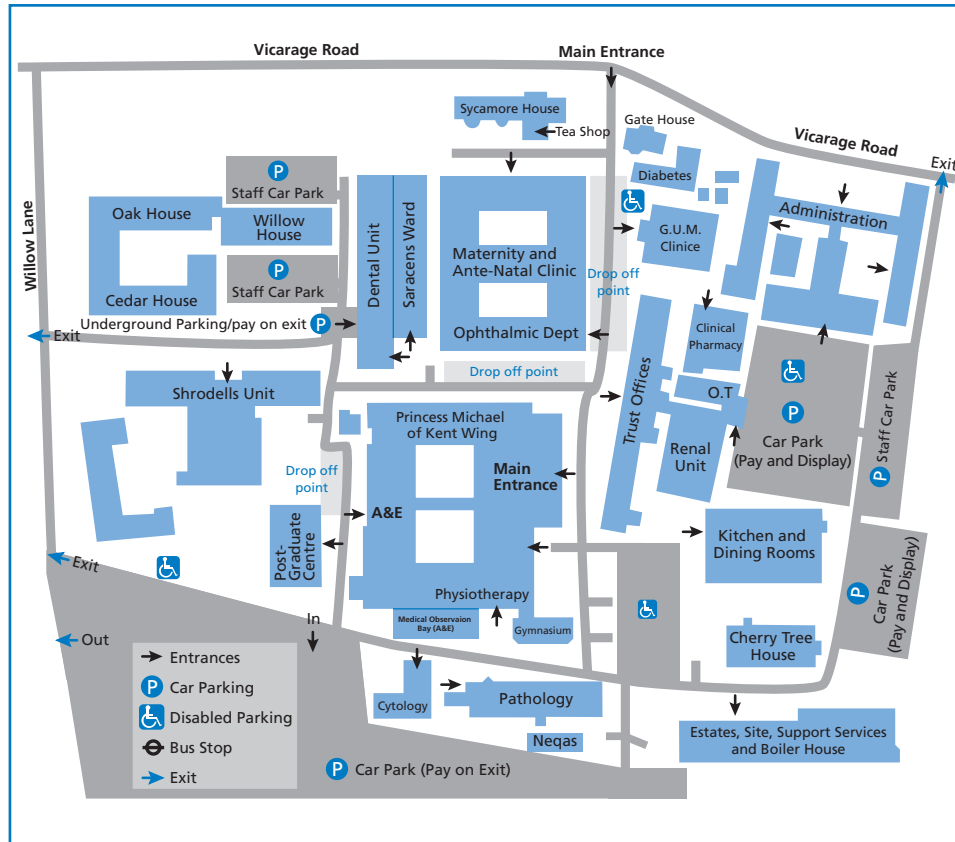


Map of Watford General Hospital



Car Parking

Please use the pay and display car parks. You will need to have the correct change. Machine takes 5p, 10p, 20p, 50p, £1 and £2 coins only. Change machines are available in A&E.

Taxis

There are vehicles and drivers available sympathetic to the needs of the disabled.

Taxis which can take wheelchair users:

Allied Taxis 01923 230384
Mr Khan 07956 695066
United Taxis 01923 448448
Mr Rajah 07956 363396

Buses

Buses run to the hospital. Please contact your local bus station or TraveLine (0870 608 2608) for up-to-date information and timetable.

Useful Numbers

- Intalink TraveLine: 0870 608 2608**
- D.I.S.H:** Disability Information Service for Hertfordshire **0800 181067**.
Freephone Helpline giving information on disabled living
- Hertfordshire Action on Disability: 01707 375159** (24 hour service)
- Inter-Hospital Minibus Service:** Inter hospital minibus service available. Timetables displayed in Main Reception foyer

How do I get to hospital?



Watford General Hospital

How do I get to hospital?

On arrival at the hospital, please report to the main reception desk

Can you use passenger transport without help?

You should make your own way there using your own transport or passenger transport (bus, train or taxi). If you need details of buses and trains call Intalink Traveline on **0870 608 2608**.

If travelling by car, the hospital is well sign posted from all major routes.

If your medical condition will be harmed because the journey is very long, or you need to make several changes to get there, then ask your doctor, dentist or midwife for advice. A patient should be able to reach hospital in a reasonable time and in reasonable comfort.

If the bus journey is a problem and you cannot afford a taxi, you might be able to ask a **voluntary car scheme** to help, in which case a donation is usually requested. Please ask first.

Do you find it hard to use passenger transport without help?

Limited arrangements to provide transport may be able to be made for you. This will be on medical grounds only. If you feel you have a medical reason why you feel you need transport to be provided, please contact the clinic or department to which you have been referred.

If you are not entitled to ambulance service transport, the hospital clinic may refer you to the **hospital's own voluntary car scheme** or you could ask a **voluntary car scheme** to help, in which case a donation is usually requested. Dial-a-Ride cannot be used by its members to get to hospital appointments.

Do you require specialised transport?

If ambulance transport is arranged for you by the hospital, please note that this may be provided by car or ambulance and may change over time as your needs change. Ambulance transport is paid for by the NHS.

Who pays?

If it is decided for medical reasons that you need transport, you will not pay.

If you receive Income Support or Family Credit you are entitled to travelling costs (passenger transport or petrol), and this also applies to your partner or dependent children. *You need to take*

proof of DSS benefit and your appointment card to the hospital patient affairs office.

People on low incomes but who do not receive benefit should ask at the hospital for form *HC1*.

Help with hospital visiting costs may be available through the DSS Social Fund. *Ask for a Community Care Grant Form from the DSS.*

Voluntary Car Schemes?

A journey cannot be guaranteed and may only be available to local residents. Call for details and costs.

Districtwide:

Watford Council for Voluntary Service Car Scheme: 01923 254400

Monday to Friday 1pm to 3pm.

Mount Vernon Hospital Voluntary Transport Scheme: 01923 844166

Care Schemes

Bushey	020 8207 3330
Chipperfield	01923 264700
Chorleywood	01923 284440
Rickmansworth	01923 773311
Sarratt	01923 270577

Good Neighbour Schemes

Abbots Langley	0374 643772
Radlett	01923 854624