West Hertfordshire Hospitals NHS
NHS Trust

Trust Board Meeting
9 October 2014

Title of the paper:	Chief Executive's report
Agenda item:	328/21
Lead Executive:	Samantha Jones, Chief Executive
Trust objective:	Tick as appropriate: ☒Achieving continuous improvement in the quality of patient care that we provide and the delivery of service performance across all areas; ☒Setting out our future clinical strategy through clinical leadership in partnership and with whole system working; ☒Creating a clear and credible long term financial strategy.
Purpose:	The aim of this paper is to update the Board on national and local announcements and activities.

Previously discussed and date for further review:

Committee	Date
Trust Leadership Executive Committee	N/A
Committee	N/A

Benefits to patients and patient safety implications
Increases the level of openness and transparency.

Risk implications for the Trust	**Mitigating actions** (controls)
N/A	N/A

Links to Board Assurance Framework, CQC outcomes, statutory requirements
N/A

Legal implications (if applicable)
N/A

Financial implications (if applicable)
N/A

Recommendations (delete as appropriate)

The Board is asked to note this report.

Agenda Item: 328/21

Trust Board – 9 October 2014

Chief Executive's Report

Presented by: Samantha Jones, Chief Executive

1. Purpose

1.1 To provide an update on key national and local announcements and activities.

2. National

National recognition

2.1 I am delighted to report that we have been short-listed in the *Health Service Journal (HSJ)* Awards 2014.

2.2 The nomination is in the patient safety category for 'Onion'. I would like to thank all staff for their support in helping us to achieve this nomination.

2.3 The awards ceremony will take place on 19 November when the ultimate winners will be announced.

New MyNHS transparency website goes live

2.4 Data from across the health and care system was brought together on the NHS Choices website in September, in the first stage of a new transparency site, MyNHS. The site links to existing data that has already been published on patient safety, efficiency, quality, public health, social care commissioning and hospital food standards.

2.5 The MyNHS website is a joint project between the Department of Health (DH), NHS England, Public Health England, the Care Quality Commission and the Health and Social Care Information Centre. The data will be developed and improved over time by gathering feedback from users.

2.6 The website allows people to compare hospitals across the country and includes data from our hospitals. You can view the new site, including our data, at www.nhs.uk.

Stamp out Sepsis Campaign

2.7 Many of our doctors, nurses and support staff took part in a national campaign to Stamp Out Sepsis (SOS) as part of World Sepsis Day on 13 September 2014.

2.8 Sepsis is a common and potentially life threatening condition triggered by an infection. It accounts for 100,000 hospital admissions and around 37,000 people die each year in the UK, making sepsis one of the UK's biggest killers.

2.9 We launched a catchy video in support of the campaign, which was written by staff, in order to remind clinicians of the six simple actions, known as the Sepsis Six which can double patients' chances of survival from sepsis.

2.10 The video is available on YouTube (youtube.com/ WestHertsNHS) and it has, to date, has received nearly 1,300 hits.

World's Bigger Coffee Morning

2.11 Our staff, patients and visitors raised over £1,000 in support of the Macmillan Cancer Support's World's Biggest Coffee Morning on Friday 26 September 2014.

2.12 I'm proud to say that Watford Hospital's Macmillan's Cancer Information and Support Centre raised a fantastic £450, selling a wide range of tasty cakes and other goodies.

2.13 Other teams from across our hospitals also took part, including our acute admissions unit (AAU) and our sexual health team, making our total amount raised over £1,000.

3. Local

Annual General Meeting

3.1 Thank you to everyone who joined us from across Watford, St Albans, Hemel Hempstead and surrounding areas for our Annual General Meeting (AGM) on 1 October 2014.

3.2 More than 100 people took the opportunity to learn more about the work undertaken over the past year and plans for 2015 and beyond.

3.3 Our 2013/14 Annual Report and Accounts, and our Quality Account, were also launched at the event. Both Accounts are available from the communications team on 01923 436 280 or by visiting our website www.westhertshospitals.nhs.uk/agm.

3.4 The work of our elderly care team was showcased at the AGM, including major changes to improve the care we provide to patients with dementia. The audience was also given an update on our plans to invest £25.5 million upgrading our IT systems, which is the single biggest investment in IT at our hospitals for more than a generation and will help revolutionise the way we work.

Ambulatory care team win award

3.5 Congratulations to our ambulatory care team who won an award for the most improved overall Trust for ambulatory care at an Ambulatory Care Network cohort meeting on 27 September 2014.

3.6 Pitted against 14 other trusts, our team was judged by NHS Elect representatives in the urgent care environment.

3.7 Since the ambulatory care unit opened in January 2014, it has proved to be an excellent way to ensure that our emergency patients receive timely assessment and treatment, without the need to be admitted to one of our inpatient wards.

New magazine – *Herts & Minds*

3.8 As part of our commitment to improving the way we communicate and engage with our staff and volunteers, we have launched a new staff magazine. *Herts & Minds* will be published every two months and includes news from across our hospitals.

3.9 Copies of *Herts & Minds* are available from collection points across our hospitals or from www.westhertshospitals.nhs.uk/newsletter.

Celebrating Excellence Staff Award

3.10 I am pleased to announce that Dawn Moore, ward sister at Watford Hospital's acute admissions unit (AAU) was September's winner of our **Celebrating Excellence Staff Award**.

3.11 Dawn was nominated by her colleagues who find her approachable and understanding and always maintaining a good environment for the patients on her ward.

3.12 I would encourage people to nominate members of our team who do an excellent job and go above and beyond the call of duty. Nomination forms are available on wards and departments across our hospitals and people can also nominate online at www.westhertshospitals.nhs.uk/award.

Key meetings

3.13 I have attended a number of key meetings this month. These included:

- Attending the short-listing panel meeting to appoint an external organisation to work with partners on the first phase of the 'West Hertfordshire Strategic Review';
- Updating the St Albans & Harpenden Patient Group on the work of Trust;
- Hosting a visit to Watford Hospital by Una O'Brien, Permanent Secretary at the Department of Health to allow her to learn about our plans for winter and get a better understanding on how our Trust works;
- Spending time with our palliative care team to learn more about their area of expertise, as part of our back to the floor programme;
- Having an introductory meeting with Tony Breslin, the Prospective Parliamentary Candidate (Labour) for Hemel Hempstead;
- Meeting with Richard Harrington MP (Watford-Conservative) for our quarterly update meeting.

4. Recommendation

4.1 The Board is asked to note the report.

Samantha Jones
Chief Executive

October 2014