Trust Summary
Comparative Indicators 2007/2008

ATTACHMENT 4

WEST HERTFORDSHIRE HOSPITALS NHS TRUST

Note: A trust level identified as "above expected" shows a high level of performance with this indicator compared to other trusts within the same comparator group. For details on all of these indicators, including details on how expected levels are constructed, please see the relevant constructions.	**Value**	**Comparator group**	**Performance within group**			**Row location**
			Below	Expected	Above	
Cancelled operations: percentage of patients whose operation was cancelled, by the hospital, for non clinical reasons, on the day of or after admission	2.75	A	●			166
Healthcare associated infections: clostridium difficile relative to long-term national trend, comparison with the past 10 quarters (for over 65s)	Comparative	N	●			145
Healthcare associated infections: incidence of clostridium difficile per 1,000 bed days (over 65s)	2.64	N	●			161
Healthcare associated infections: MRSA relative to long term national trend, comparison to last 10 quarters	Comparative	N		●		107
Healthcare associated infections: incidence of MRSA per 1,000 bed days	0.16	N		●		103
Incidents: Proportion of reported RIDDOR incidents to the total number of non-RIDDOR incidents recorded for the Trust	0.84	A		●		62
Mortality rate (30 day) for all classified Healthcare Resource Group chapters	Aggregated	N		●		113
Patient cleanliness: patients who experienced the levels of cleanliness in hospitals and wards to be 'not very clean' or 'not at all clean'	Aggregated	N	●			139
Patient dignity and respect: percentage of patients who, overall, felt they were not treated with dignity and respect	3.03	B		●		19
Patient Environment Action Team assessments: maintenance and safety	Aggregated	N		●		144
Patient involvement: percentage of patients who were not involved, as much as they wanted to be, in decisions about their care and treatment	11.42	B	●			20
Patient medication: patients who did not receive clear information, understandable explanations or any explanations regarding the purpose, side effects and dangers of their medication upon leaving hospital	Aggregated	N	●			151
Staff reporting: staff who do not agree their trust has appropriate measures in place to deal with errors, near misses and incidents	Aggregated	N	●			163
Staff sickness: staff who have been injured or felt unwell as a result of problems at work during the last 12 months	Aggregated	N		●		133
Staff training: staff who have not had any training, learning or development (paid for or provided by their trust) in applicable areas	Aggregated	N		●		83
Staff violence: staff who experienced physical violence, harrasment, bullying or abuse in the last 12 months	Aggregated	N		●		98