My hospital visit for an x-ray

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NHS
West Hertfordshire Teaching Hospitals
NHS Trust



Patient information

My hospital visit for an x-ray



Excellent patient care, together

	A doctor wants you to have an x-ray.
	The x-ray will let the doctor know what's happening in your body.
	You can decide if you have the x-ray. If you cannot make this decision alone, someone can help.
	Without the X-ray, doctors cannot see what's wrong so they cannot get the right treatment for you.

	When you arrive at the X-ray department, tell us your name and birthday.
	X-ray pictures are taken by radiographers. They will look after you.
	You may be asked to wear a hospital gown. If you need help, please ask someone.
	The radiographer will take you to the x-ray room. You may have to: • Sit • Stand • lie down for your x-ray

	The x-ray does not hurt.
	Try to stay still.
	After the x-ray, you will be told where to get your results from.

Further information (if applicable)

Where is the ward?
We are based at _____ Hospital, in the _____ building.
The ward/clinic/dept is located _____

Visiting times
Visiting hours are between 10am to 8pm each day and a maximum of two visitors per patient are allowed at one time.

How to contact us

Radiology Department
Watford General Hospital
Vicarage Road
Watford
Hertfordshire, WD18 0HB
Hospital switchboard: 01923 244366
Tel: 01923 217528
Email: westherts.radiology@nhs.net

Radiology Department
Hemel Hempstead Hospital
Hillfield Road
Hemel Hempstead
Hertfordshire, HP2 4AD
Hospital switchboard: 01442 213141
Tel: 01442 287331
Email: westherts.radiology@nhs.net

Radiology Department
St Albans City Hospital
Waverley Road
St Albans
Hertfordshire, AL3 5PN
Hospital switchboard: 01727 866122
Tel: 01727 897570
Email: westherts.radiology@nhs.net

Useful web address:
PALS: www.westhertshospitals.nhs.uk/patients-and-visitors/advice-and-support/patient-advice-and-liaison-service
Hospital information: www.westhertshospitals.nhs.uk
Saba parking: www.sabaparking.co.uk/app

Where can I park?

Car parking at Watford General Hospital is available in the multi-storey car park. It's pay on exit, so you only pay for the time you need. You can pay by cash or card. The post code for the car park is **WD18 0LT.**

The external car park ticket machines on all sites **only accept cash**. However, you can pay by card via the Saba parking app (excluding AMEX), or search Saba parking app at the App store or Google play.

PALS.

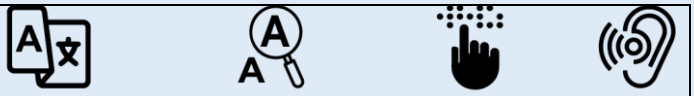
Concerns, complaints or suggestions.

If you are unhappy with your experience or would like to give feedback, please contact our Patient Advice and Liaison Service (PALS). PALS is available to patients, relatives, carers and friends to raise concerns.

For more information, please scan the QR code or visit our website.

If you need this leaflet in another **language, large print, Braille or audio version**, please call **01923 217198** or email westherts.pals@nhs.net.





No smoking policy

We have a strict no smoking policy. Smoking, including e-cigarettes is not permitted anywhere on any of the hospital sites.

Author / Position	Sarah Bird / Hayley Breed
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