My hospital visit for an MRI scan

Scan the QR code to download

1/3 fold

1/2 fold

1/3 fold

West Hertfordshire Teaching Hospitals NHS Trust

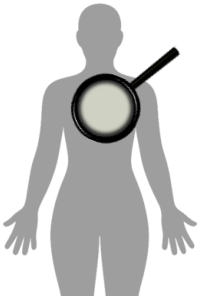


Patient information

My hospital visit for an MRI scan



Excellent patient care, together

	Arial bold 18pt
	A doctor wants you to have an MRI scan.
	It is a scan that takes pictures of the inside of your body.
	You can decide if you have the scan. If you cannot make this decision alone, someone can help.
	This will help the doctor check if there is something wrong

 	The MRI is safe. But you need to say if you have a pacemaker or metal in you, like a shunt or tooth.
	When you arrive at the radiology department, tell us your name and birthday.
	Radiographers do MRI scans, and they will look after you.
	The radiographer will ask some questions about your medical history.

	The radiographer may ask you to wear a hospital gown.
	You will have to remove all items that might have metal in like jewellery or wallets.
	You will lie down on the table which moves into the MRI scanner.
	You will be given headphones you have to wear so people can talk to you.

	The MRI scan can take a long time. It does not hurt.
	Stay still and relax. This will help get the best picture.
	It will be noisy.
	You can listen to music during the scan and use a button to talk people outside the room.

	After the scan, you may be asked to wait in the waiting room.
	The radiographer will tell you where to get your results from.

Further information (if applicable)

Where is the ward?
We are based at _____ Hospital, in the _____ building.
The ward/clinic/dept is located _____

Visiting times
Visiting hours are between 10am to 8pm each day and a maximum of two visitors per patient are allowed at one time.

How to contact us
Radiology Department
Watford General Hospital
Vicarage Road
Watford
Hertfordshire, WD18 0HB
Hospital switchboard: 01923 244366
Tel: 01923 217528
Email: westherts.radiology@nhs.net

Radiology Department
Hemel Hempstead Hospital
Hillfield Road
Hemel Hempstead
Hertfordshire, HP2 4AD
Hospital switchboard: 01442 213141
Tel: 01442 287331
Email: westherts.radiology@nhs.net

Radiology Department
St Albans City Hospital
Waverley Road
St Albans
Hertfordshire, AL3 5PN
Hospital switchboard: 01727 866122
Tel: 01727 897570
Email: westherts.radiology@nhs.net

Useful web address:
PALS: www.westhertshospitals.nhs.uk/patients-and-visitors/advice-and-support/patient-advice-and-liaison-service
Hospital information: www.westhertshospitals.nhs.uk
Saba parking: www.sabaparking.co.uk/app

Where can I park?

Car parking at Watford General Hospital is available in the multi-storey car park. It's pay on exit, so you only pay for the time you need. You can pay by cash or card. The post code for the car park is **WD18 0LT.**

The external car park ticket machines on all sites **only accept cash**. However, you can pay by card via the Saba parking app (excluding AMEX), or search Saba parking app at the App store or Google play.

Please note: due to current redevelopment works at St Albans, parking is very limited.

For more information about travelling to our sites and travel concessions, visit our website.

PALS.

Concerns, complaints or suggestions.

If you are unhappy with your experience or would like to give feedback, please contact our Patient Advice and Liaison Service (PALS). PALS is available to patients, relatives, carers and friends to raise concerns.

For more information, please scan the QR code or visit our website.

If you need this leaflet in another **language, large print, Braille or audio version**, please call **01923 217198** or email westherts.pals@nhs.net.



Language



Large Print



Braille



Audio

No smoking policy

We have a strict no smoking policy. Smoking, including e-cigarettes is not permitted anywhere on any of the hospital sites.

Author / Position	Sarah Bird / Hayley Breed
Department	Radiology
Ratified date / review date	Nov 26 / Oct 29
Version number / ID number	46-2540-V1