My hospital visit for a CT scan

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NHS
West Hertfordshire Teaching Hospitals
NHS Trust



Patient information

My hospital visit for a CT scan



Excellent patient care, together

	A doctor wants you to have a CT scan
	It is a scan that takes pictures of the inside of your body.
	You can decide if you have the scan. If you cannot make this decision alone, someone can help.
	The doctors need these pictures to be able to check what might be wrong.

	Without the CT scan, doctors cannot see what's wrong so they cannot get the right treatment for you.
	When you arrive at the radiology department, tell us your name and birthday.
	Radiographers do CT scans, and they will look after you.
	The radiographer may ask you to wear a hospital gown.

	The radiographer will ask some questions about your medical history.
	For some scans, you will need a cannula. If this is needed this will be explained to you.
	During the scan you will lie down on the table which moves to take pictures.
	The CT scan can take a long time. It does not hurt.

 	Stay still and relax. This will help get the best picture.
	After the scan, you may be asked to wait in the waiting room.
	After the CT scan, you will be told where to get your results from.

Further information (if applicable)

Where is the ward?
We are based at _____ Hospital, in the _____ building. The ward/clinic/dept is located_____

Visiting times
Visiting hours are between 10am to 8pm each day and a maximum of two visitors per patient are allowed at one time.

How to contact us

Radiology Department
Watford General Hospital
Vicarage Road
Watford
Hertfordshire, WD18 0HB
Hospital switchboard: 01923 244366
Tel: 01923 217528
Email: westherts.radiology@nhs.net

Radiology Department
Hemel Hempstead Hospital
Hillfield Road
Hemel Hempstead
Hertfordshire, HP2 4AD
Hospital switchboard: 01442 213141
Tel: 01442 287331
Email: westherts.radiology@nhs.net

Radiology Department
St Albans City Hospital
Waverley Road
St Albans
Hertfordshire, AL3 5PN
Hospital switchboard: 01727 866122
Tel: 01727 897570
Email: westherts.radiology@nhs.net

Useful web address:
PALS: www.westhertshospitals.nhs.uk/patientexperience/pals.asp
Hospital information: www.westhertshospitals.nhs.uk
Saba parking: www.sabaparking.co.uk/app

Where can I park?

Car parking at Watford General Hospital is available in the multi-storey car park. It's pay on exit, so you only pay for the time you need. You can pay by cash or card. The post code for the car park is **WD18 0LT.**

The external car park ticket machines on all sites **only accept cash**. However, you can pay by card via the Saba parking app (excluding AMEX), or search Saba parking app at the App store or Google play.

Please note: due to current redevelopment works at St Albans, parking is very limited.

For more information about travelling to our sites and travel concessions, visit our website.

PALS.

Concerns, complaints or suggestions.

If you are unhappy with your experience or would like to give feedback, please contact our Patient Advice and Liaison Service (PALS). PALS is available to patients, relatives, carers and friends to raise concerns.

For more information, please scan the QR code or visit our website.

If you need this leaflet in another **language, large print, Braille or audio version**, please call **01923 217198** or email westherts.pals@nhs.net.



No smoking policy

We have a strict no smoking policy. Smoking, including e-cigarettes is not permitted anywhere on any of the hospital sites.

Author / Position	
Department	

Ratified date / review date	
Version number / ID number	



Sustainability:
Please consider the environment before printing this leaflet.