Patient information

NHS
West Hertfordshire Teaching Hospitals
NHS Trust

Therapy Equipment
Provision and Returns

You have been loaned some equipment to help with your activities of daily living. When you no longer need it, please arrange for it to be returned. This equipment can be checked, cleaned and refurbished for re-use with future patients. Please keep this information to hand for when you can return your equipment.

Returning Equipment

Home equipment includes toileting and bathing equipment, and other aids. We cannot accept this back at our hospital sites.

It is loaned by Hertfordshire Equipment Service, you can arrange for it be collected by calling **01707 292555,** (option 1). The phone line is open Monday to Friday 8:00am - 5:00pm

Or if you are able to return it yourself, please take it to:
Hertfordshire Equipment Service
Mundells
Welwyn Garden City
AL7 1FT

General enquiries and repairs

If you have any other equipment enquiries, please call Hertfordshire Equipment Services on **01707 292555** or via email hesenquiries@hertfordshire.gov.uk

Change in needs
If your needs have changed and you feel you need a re-assessment, please contact Hertfordshire Council Adult Care Services on 03001234042, or contact your GP.

If you have any further questions, please contact the Inpatient Therapy department.

Inpatient Physiotherapy and Occupational Therapy Department
Watford General Hospital
Vicarage Road
Watford
Hertfordshire WD18 0HB
Tel: 01923 217271 (ext: 7271)
Hospital switchboard: 01923 244366

If you need this leaflet in another language, large print, Braille or audio version, please call **01923 217198** or email **westherts.pals@nhs.net**

Survey - Friends and Family Test

We welcome feedback about your care, this feedback is shared with all staff we can improve patients' experience. Click this link.

Department	Inpatient Therapy
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