



Therapy Equipment Provision and Returns

We have loaned you some equipment to help with your mobility issues. When you no longer need it, please return it. This ensures it can be cleaned and reused by other patients in need. Even damaged equipment can be recycled.

The equipment you have been provided is on loan from Watford General Hospital and Hertfordshire Equipment Service. Loss of community equipment costs the NHS and social services departments millions of pounds each year, so please keep this information to hand for when you can return it.

Returning Mobility Equipment

Mobility equipment includes walking frames, crutches and walking sticks.

Please return these to the Inpatient Therapy department at Watford General Hospital.

It has a drop-box for equipment outside the department, which is located at the back of the hospital, opposite Watford Stadium (see map on P2).

Returning Home Equipment

Home equipment includes toileting and bathing equipment, and other aids.

It is loaned by Hertfordshire Equipment Service, you can arrange for it be collected by calling **01707 292555**, (select option 1).

The phone line is open Monday to Friday 8:00am - 5:00pm

Or if you are able to return it yourself, please take it to:

Hertfordshire Equipment Service

Mundells

Welwyn Garden City

AL7 1FT

General enquiries and repairs

If you have any other equipment enquiries, such as non-emergency repairs or deliveries, please call **01707 292555** and select the option between Monday to Friday, 8:00am - 5:00pm.

Or you can contact Hertfordshire Equipment Service by email:

- General enquiries and deliveries: hesenquiries@hertfordshire.gov.uk
- Specialist equipment: hes.specials@hertfordshire.gov.uk
- Non-emergency repairs: hesengineering@hertfordshire.gov.uk

