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Our Chief Nurse

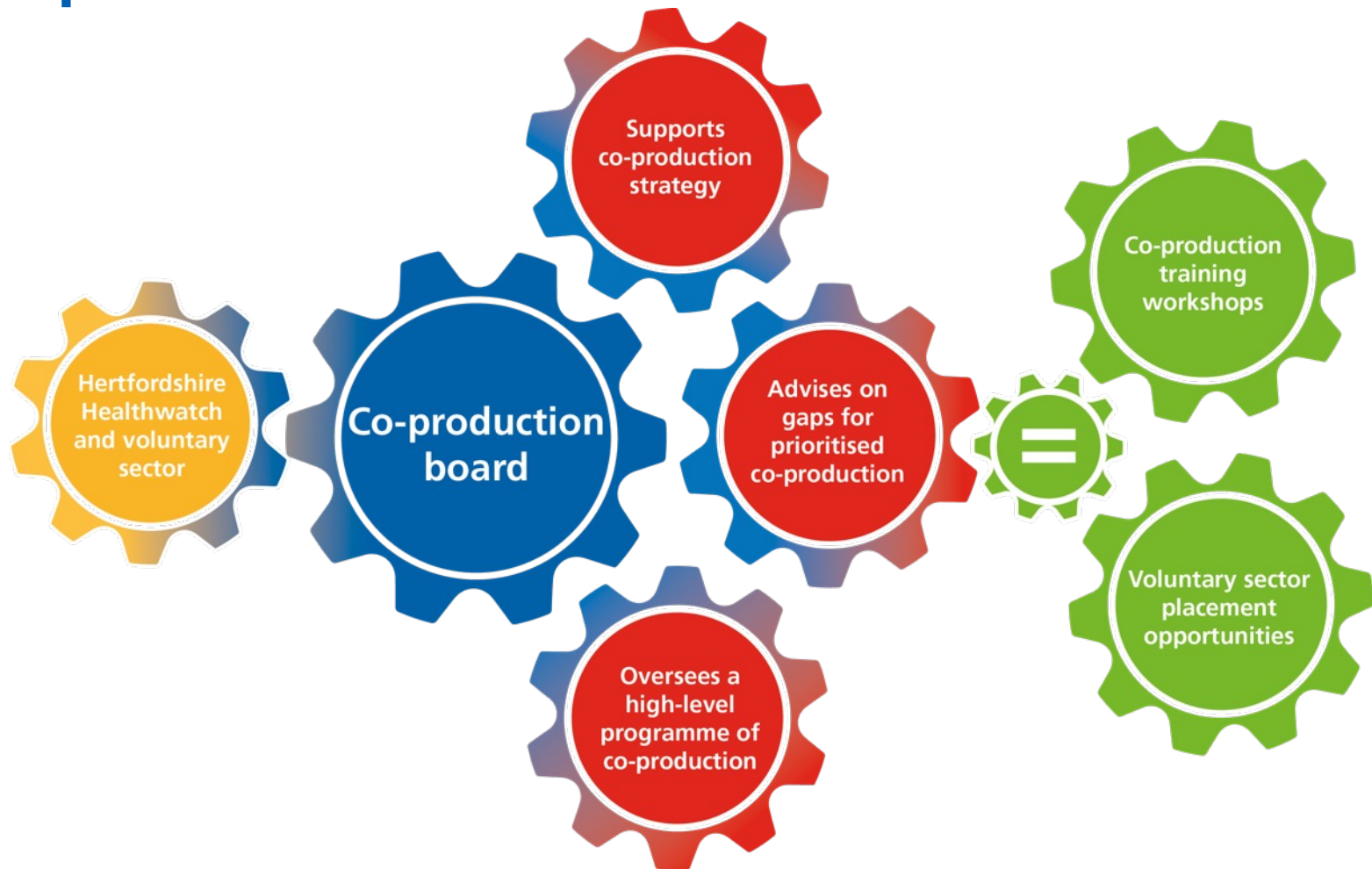
Engagement with our community and learning

We have begun a programme of co-production and engagement sessions with our patients and local community which helps us evolve our services to more closely meet our patients' needs.

Patient experience and engagement with our community



Co-production board



Current engagement projects

Engagement projects



Improving parental attendance



Reducing length of stay for patients with diabetes



Meeting requirements for changing toilets



Therapy apps on iPad



Safe storage of patient valuables



Carers awareness and support



Ask, Listen, Do, more accessible feedback



Wheezy child pathway

Future projects

The co-production board discussed and agreed to take forward a scoping exercise regarding social isolation and befriending

This collaborative work will identify patients so a clear pathway of support can be enacted when appropriate.



Learning

Infection, prevention control

Use of mobile HEPA filters in clinical areas to improve ventilation

Use of plastic segregation curtains

Shared infection control work and learning across the integrated care system (ICS)

Building best practice infection control measures into our plans for new and refurbished buildings.



Learning

Mental health

Debrief surgeries – case discussion, thoughts, feelings and supervision with staff across divisions in collaboration with the mental health liaison team

Multi-disciplinary team (MDT) meetings for complex presentations – pathway meetings with agencies across the system to support safe care planning and effective discharge from the hospital.



Bereavement care: co-production to improve experience of bereaved families in our care



During the pandemic, the bereavement room on the labour ward (the only room with ensuite facilities) was allocated as an isolation room

Meeting with families, as well as our Maternity Voices Partnership Group (MVP) provided an opportunity to plan and review our bereavement care when we reinstated the bereavement room in June 2022

The key areas that emerged from this engagement and ideas for co-production were:

- Paperwork
- Environment
- Quality of bereavement support.