

AIM	OBJECTIVES		IPR	Quality Account	BAF action plan	Other
AIM ONE: To deliver the best quality care for our patients	To sustain 'expected' or 'better than expected' performance on key mortality indicators (SHMI & HSMR).	CO1	✓	✓		
	To meet all national standards.	CO2	✓	✓	✓	
	To improve patient experience.	CO3	✓	✓		Patient experience strategy metrics & milestones
	To further strengthen and embed quality improvement processes through the development of a quality strategy and delivery of quality priorities set out in the 2017/18 quality account.	CO4		✓	✓	
	To agree and implement plans to improve our estate and IM&T . (To bid for additional capital funding to support urgent improvements to our estate.)	CO5		✓	✓	Digital strategy milestones
AIM TWO: To be a great place to work and learn	To improve staff satisfaction as measured by the national staff survey and local WHHT temperature checks.	CO6	✓	✓		Workforce strategy metrics & milestones
	To reduce staff turnover rates, vacancies and use of agency staff.	CO7	✓	✓		Workforce strategy metrics & milestones
	To ensure all staff have annual appraisals and personal development plans.	CO8	✓	✓		Workforce strategy metrics & milestones
	To strengthen our clinical and managerial leadership.	CO9			✓	Workforce strategy metrics & milestones
AIM THREE: To improve our finances	To deliver our 2017/18 financial plan.	C10	✓		✓	
	To deliver our efficiency savings programme, including opportunities highlighted in the Carter review.	C11	✓			
AIM FOUR: To develop a strategy for the future	To identify and implement priorities to support delivery of our strategy and further develop service line strategies;	C12			✓	
	To work with regulators to secure approval of our strategic outline case for the redevelopment of our hospitals and progress the development of the outline business case.	C13			✓	
	To work with STP partners and local stakeholders to deliver system wide transformation priorities; to agree a partnership strategy to support the long term clinical and financial sustainability of our services including consideration of the benefits of closer collaboration with the Royal Free Hospital.	C14			✓	STP Governance and Reporting RFH Programme Board reports (against plan once agreed).