



**Trust Board Meeting
01 June 2017**

Title of the paper	Chair's report
Agenda item	07/49
Lead Executive	Professor Steve Barnett, Chair
Author	Jean Hickman, Trust Secretary
Executive summary (including resource implications)	The aim of this paper is to provide an update on items of national and local interest/relevance to the Board.
Where the report has been previously discussed, i.e. Committee/Group	N/A
Action required: <ul style="list-style-type: none">• The Board is asked to note the report for information.	

Link to Board Assurance Framework (BAF)	<p><i>[Please indicate which Principal Risk this paper relates to by double clicking on the corresponding box]</i></p> <p><input type="checkbox"/> PR1 Failure to provide safe, effective, high quality care</p> <p><input type="checkbox"/> PR2 Failure to recruit to full establishments, retain and engage workforce</p> <p><input type="checkbox"/> PR3 Current estate and infrastructure compromises the ability to deliver safe, responsive and efficient patient care</p> <p><input type="checkbox"/> PR4 a Underdeveloped informatics infrastructure compromises ability to deliver safe, responsive and efficient patient care – IM&T</p> <p><input type="checkbox"/> PR4 b Underdeveloped informatics infrastructure compromises ability to deliver safe, responsive and efficient patient care – Information and information governance</p> <p><input type="checkbox"/> PR5 a Inability to deliver and maintain performance standards for Emergency Care</p> <p><input type="checkbox"/> PR5 b Inability to delivery and maintain performance standards for Planned Care(including RTT, diagnostics and cancer)</p> <p><input type="checkbox"/> PR7 a Failure to achieve financial targets, maintain financial control and realise and sustain benefits from CIP and Efficiency programmes</p> <p><input type="checkbox"/> PR7 b Failure to secure sufficient capital, delaying needed improvements in the patient environment, securing a healthy and safe infrastructure</p> <p><input type="checkbox"/> PR8 Failure to engage effectively with our patients, their families, local residents and partner organisations compromises the organisation’s strategic position and reputation.</p> <p><input type="checkbox"/> PR9 Failure to deliver a long term strategy for the delivery of high quality, sustainable care</p> <p><input type="checkbox"/> PR10 System pressures adversely impact on the delivery of the Trust's aims and objectives</p> <p>PR6 – business continuity has been closed (incorporated into PR1)</p>
Trust objectives	<p><i>[Double click on the box to mark as appropriate]</i></p> <p><input type="checkbox"/> To deliver the best quality care for our patients</p> <p><input type="checkbox"/> To be a great place to work and learn</p> <p><input type="checkbox"/> To improve our finances</p> <p><input type="checkbox"/> To develop a strategy for the future</p>
Benefits to patients/staff from this project/initiatives	
Risks attached to this project/initiatives and how these will be managed	



Trust Board Meeting – 01 June 2017

Chair's report

Presented by: Professor Steve Barnett, Chair

1. Purpose

- 1.1. The aim of this paper is to provide an update on items of national and local interest/relevance to the Board.

2. NATIONAL NEWS AND DEVELOPMENTS

General election

- 2.1. As the general election has been called for 08 June 2017, the country is now in a period called 'purdah'. 'Purdah' came into force on 22 April 2017 and runs until 09 June 2017 or when a new government is formed.
- 2.2. During this pre-election time, the board meeting agenda will be confined to matters that need a decision or require oversight.

A&E funding

- 2.3. The Department of Health has announced the allocation of £55.98 million of the £100 million A&E capital funding to ease pressure on emergency departments before next winter. The trust was not one of the 70 NHS hospitals to be allocated funding at this stage.
- 2.4. The funding will be used by hospitals to meet the 95% standard of admitting, transferring, or discharging patients within four hours by ensuring patients are treated in the most appropriate setting.
- 2.5. The plans outlined by trusts include primary care streaming and co-locating GP practices within A&E departments to ensure patients are treated in the most appropriate setting.

Care Quality Commission inspection

- 2.6. The trust has been notified that it will receive a further full-scale inspection by the Care Quality Commission (CQC) on 30 August 2017.
- 2.7. A previous inspection in September 2016 went well, with the vast majority of areas doing better than in the 2015 inspection. However, despite moving from 'inadequate' to 'requires improvement' and being praised for many areas of good practice, the trust remained in special measures, pending another inspection.
- 2.8. The trust welcomes the opportunity to demonstrate that the improvements seen by the CQC at its last inspection are fully embedded and are part of business as usual.

3. LOCAL NEWS AND UPDATE

Trust and Royal Free partnership board

- 3.1. The first meeting of a partnership Board between the trust and the Royal Free London Foundation Trust Hospital took place on the 09 May 2017. The terms of reference were agreed with the aim of identifying opportunities to improve care for patients and improve clinical and financial sustainability of both organisations by working together.
- 3.2. The partnership board agreed that initial scoping work would focus on the following areas:
 - IM&T / digital
 - temporary staffing
 - corporate support services
 - shared learning from cost improvement programmes
 - research and development
 - radiology
 - private patients
 - charitable fundraising
- 3.3. The next meeting of the partnership board will take place in Watford in July 2017.

Opening of expanded endoscopy unit at Watford

- 3.4. On 12 May 2017, an expanded endoscopy unit was officially opened at Watford hospital by Dr Siwan Thomas Gibson, the chair of the Joint Advisory Group (JAG) for Gastroenterology.
- 3.5. The expansion has doubled the capacity of the endoscopy unit at Watford from two to four rooms to meet an increasing demand on the service for screening programmes and early diagnosis of bowel cancer.
- 3.6. The endoscopy unit at Hemel Hempstead will continue to provide bowel cancer screening programme colonoscopies, plus diagnostic endoscopy.

Urgent care centre at Hemel Hempstead

- 3.7. Following the closure of the overnight service at the urgent care centre at Hemel Hempstead earlier this year, the Herts Valleys Clinical Commissioning Group (HVCCG) launched a project group to consider the future provision of urgent care services across west Hertfordshire and possible care models. The underlying issue of insufficient numbers of GPs to work overnight at the urgent care centre remains and continues to be a challenge.
- 3.8. 1,300 people responded to a recent local survey on urgent care services and the project group is currently considering the responses to this survey.
- 3.9. Over the summer, the trust will be working on a strategic outline case to set out the likely service provision in Hemel Hempstead. The trust and HVCCG envisage a wide range of health services in a modern setting to be available at Hemel Hempstead so that local people can have the majority of their health needs met without needing to travel to an acute hospital. This is in line with the principles of the Your Care, Your Future strategy.
- 3.10. There will be extensive public engagement on proposals that come out of this work before any decisions are made.

Celebrating our staff

- 3.11. This month the trust marked international day of the midwife (05 May 2017) and international nurses day (12 May 2017) by having a stand in the main hospital reception at Watford to highlight some of the successes from the nursing, midwifery and allied healthcare professionals strategy. The trust showed its appreciation of nurses and midwives by delivering cakes to wards and departments and the nursing team created a short film at the recent launch of the trust's strategy which shows staff talking about why they love to work at the trust.
- 3.12. The trust held its annual awards ceremony on 23 March 2017. The first part of the ceremony was devoted to saying thank you to 270 staff for their long service and dedication to the trust. Staff who had worked in the trust's hospitals for 15 years received a small token of appreciation and 127 members of staff who had worked in the trust for over 20 years and above received an award. One lady received an award for 45 years service.
- 3.13. The second part of the ceremony celebrated the winners of the staff member of the month awards over the past year. The nominations were judged in three categories which reflected the trust's values, commitment, care and quality.

The runners up were:

- Commitment – Sarah Cerys
- Care – Debbie Green and Lyndsey Rice
- Quality – Karen Bowler

The winners were:

- Commitment – Theresa Hamilton
- Care – Gillian Winkworth and Ben Bream
- Quality – Mohamed Chaib

- 3.14. Well done to the following staff and teams for their outstanding work since the last board meeting:
- Dr Saliha Mahmood-Ahmed, junior doctor at Watford who won BBC's MasterChef 2017 competition
 - Victoria Thornley, anaesthetic sister who completed this year's Virgin London Marathon in support of West Herts hospitals charity, Fleur Harvey who ran for the Carers Support Team on starfish ward and Holly Cunningham who ran for the intensive care unit. Andrea Hone also ran for FORCE, a cancer charity
 - A team on level 3 of the Acute Admissions Unit (led by Louise Hultquist) who arranged an afternoon tea for patients and staff to encourage patients to get out of bed and socialise over a cuppa and cake
 - Members of the human resources department for being shortlisted in four categories on the HPMA (Healthcare People Management Association) awards
 - All the teams across the trust who have supported the national awareness campaigns below by holding events and stands to offer information and advice to patients, visitors, volunteers and staff
 - Mental Health awareness week
 - Support for action on stroke month
 - Celebrating sepsis day
 - Heart awareness week

3.15. Thank you to Carol Walker and a team from Iraku judo club in Watford who raised £1,600 for West Herts hospitals charity last year. Students at the club raised money by holding a sponsored throw-down (how many throws can be achieved in a minute) and Carol also completed 800 miles of sponsored walking.

4. KEY MEETINGS

- Attended a midlands and east chairs' event
- Shadowed the divisional director of medicine
- Toured the new endoscopy unit
- Attended herts chairs' event
- Attended west herts and royal free partnership board
- Chaired an interview panel for orthopaedics consultant interviews
- Met with Mr Freddie Bank, new associate medical director for clinical strategy
- Chaired the long service and staff awards ceremony

5. RECOMMENDATION

5.1. The Board is asked to note the report.

Professor Steve Barnett
Chair

June 2017