



West Hertfordshire Hospitals



NHS Trust

Trust Board Meeting 12 February 2015

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| Title of the paper: | Sexual health services update | |
| Agenda Item: | 20/24 | |
| Lead Executive: | Helen Brown, Director of Transformation | |
| Author: | Sally Tucker, Deputy Director of Transformation | |
| Trust objective: | Tick as appropriate: <input type="checkbox"/> Achieving continuous improvement in the quality of patient care that we provide and the delivery of service performance across all areas; <input checked="" type="checkbox"/> Setting out our future clinical strategy through clinical leadership in partnership and with whole system working; <input type="checkbox"/> Creating a clear and credible long term financial strategy. | |
| Purpose: | This paper provides a brief update for Board members on the transfer of sexual health and HIV services to Central London Community Health Services following the re-procurement of the service by Hertfordshire County Council. | |
| Please add which panel and/or group that the paper has been previously discussed at prior to Board | | |
| | Committee | Date |
| | TLEC | 29 January 2015 |
| Benefits to patients and patient safety implications The Transfer of HIV services alongside the mainstream GUM service will support continued service integration and minimise disruption for staff. It will be important to ensure that effective liaison services are in place such that patients under the care of WHHT are able to continue to access the clinical expertise of sexual health clinicians. | | |
| Risk implications for the Trust Additional financial loss for the HIV element of service | | Mitigating actions (controls) 2015/16 efficiency programme. |
| Links to Board Assurance Framework, CQC outcomes, statutory requirements | | |
| Legal implications (if applicable) | | |
| Financial implications (if applicable) Loss of approx £300k contribution | | |
| Recommendations The Board is asked to note the arrangements put in place to ensure an effective transition. | | |

Trust Board – 12 February 2015

Sexual health services update

Presented by: Helen Brown, Director of Transformation

1. Purpose

- 1.1 The purpose of this paper is to provide an update on the service transfer of Sexual Health Services to Central London Community Health Services.

2. Overview

- 2.1 In April 2014 Hertfordshire County Council (HCC) undertook a procurement process for an integrated, Hertfordshire wide sexual health and contraceptive service. In September 2014 the contract was awarded to a partnership of Central London Community Health Services (CLCH) and Chelsea and Westminster Hospital NHS Trusts. The target date for services to transfer to CLCH is 1st April 2015. This will involve a formal consultation process with the sexual health workforce (approx 95 staff) to support TUPE transfer with effect from 1st April 2015.
- 2.2 The new service will incorporate the GUM services currently provided by WHHT and E&N Herts Community Trust. The tender process did not include HIV services which are commissioned by NHS England. At WHHT HIV and GUM services have historically been delivered as a fully integrated model over many years. Following a dialogue with clinical staff within the service and with NHS England **the Trust has given notice on the HIV element of the service, with effect from the 1st April.** This will enable a seamless transfer of the current service to CLCH and minimise disruption to clinical service delivery and to staff.
- 2.3 Herts County Council has established project management and governance arrangements to oversee the service transfer. WHHT has established an internal working group in order to co-ordinate the service transition and mobilisation plan, under the leadership of Sally Tucker, Deputy Director of Transformation.
- 2.4 HCC and CLCH have signalled their intention to maintain a 'six month steady state' position through Q1 and Q2 of 2015/16. Following this period they will be introducing a number of changes to the service model and delivery arrangements. From a WHHT perspective the key points to note are as follows:
- Re-provision of the Watford Sexual Health Service to an alternative 'town centre' location.
 - Re-procurement of clinical support services. (CLCH have inherited a range of different CSS contracts including WHHT, E&NH and a commercial contract)

- 2.5 WHHT is working closely with CLCH and HCC to ensure a safe and effective transfer. WHHT has given an undertaking to staff working on the Watford and St Alban's site that they can continue to access the range of staff benefits on offer on site (e.g. childcare, parking).

3. Issues Log

- 3.1 A working issues log has been developed by the WHHT working group to track all the activities required to support the transfer and ensure continuity of service for the future.

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| TUPE Transfer | Formal management of change consultation process launched on 26 th January. |
| Communications and Engagement | <p>CLCH has hosted three introductory meetings for staff in December 2014 and January 2015. A dedicated communications link has been established on the Hertsdirect website.</p> <p>WHHT has held meetings with staff in November 2014 and January 2015. Staff expressed disappointment regarding the Trust's failure to bid for the service and for poor communication from the Trust through a period of significant uncertainty.</p> |
| Clinical Model / liaison | Arrangements for future clinical liaison and joint clinics need to be agreed and documented. Financial / contractual arrangements need to be agreed to support this. |
| Clinical Support services | An SLA needs to be put in place for CSS services. CLCH have indicated that an early priority will be to re-procure clinical support services to put in place harmonised Hertfordshire wide sub contractual arrangements (probably via a single provider). |
| Estates and Facilities | SLAs need to be put in place for estates and facilities. WHHT has confirmed to CLCH and Commissioners that the services can continue to be provided from WHHT premises for a minimum period of 12 months, potentially longer if required at SACH. |
| IT & Information | SLAs, information sharing and information governance arrangements need to be established. |

4. Risks

- 4.1 There is significant work to be undertaken in establishing service level agreements to support ongoing elements of service provision post 1.4.15.
- 4.2 As noted above CLCH are indicating that they expect to undertake a competitive tender process to establish a single Hertfordshire wide clinical support services contract. The loss of this service would present a substantial financial and workforce challenge for the service.

5. Recommendation

- 5.1 The Board is asked to note the arrangements put in place to ensure an effective transition of WHHT provided sexual health and HIV services to CLCH on 1st April 2015.

Helen Brown

Director of Transformation

2 February 2015