West Hertfordshire Hospitals
NHS Trust
Quality Key Performance Indicators measured by the Trust Development Agency

Ref	Criteria	Unit	Apr	May	Jun	Jul	Aug	Sep	Oct	
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2	Venous Thromboembolism (VTE) Screening	%	97.8	97.6	97.2	97.1	96.6	96.9	97	1
3a	Elective MRSA Screening	%	98.4	98.6	98.8	99.3	99.1	99.0	98.9	<b>4</b>
3b	Non Elective MRSA Screening	%	92.8	93.1	92.1	95.7	94.5	95.4	95.6	1
4	Single Sex Accommodation Breaches	Number	0	0	0	0	0	0	0	<b>←</b>
5	Open Serious Incidents Requiring Investigation (SIRI)	Number	10	12	21	30	8	9	8	1
6	"Never Events" occurring in month	Number	0	0	0	0	0	0	0	<b>←</b>
7	CQC Conditions or Warning Notices	Number	0	0	0	0	0	0	0	<b>←</b>
8	Open Central Alert System (CAS) Alerts	Number	0	0	1	1	1	1	4	1
10	Falls resulting in severe injury or death	Number	1	2	0	0	0	1	1	$\longleftrightarrow$
11	Grade 3 or 4 pressure ulcers	Number	5	3	8	3	2	1	6	1
12	100% compliance with WHO surgical checklist	Y/N	Yes	<b>\ \ \ \ \ \ \ \ \ \ </b>						
13	Formal complaints received	Number	61	50	50	51	47	62	63	1