Appendix 3

West Hertfordshire Hospitals

CCG Performance Schedule 2013-14

| Quality Requirement | Threshold | Apr | May | Jun | July | Aug | Sept | Oct | Change |
|--|------------------------------|--------|----------------|--------|----------------|--------|--------|--------|-------------------------|
| Percentage of Patients seen within 18 weeks across all speciality groups for admitted pathways 90% | 90% | 88.4% | 90.7% | 85.4% | 91.2% | 90.5% | 91.5% | 89.0% | Ļ |
| Percentage of Patients seen within 18 weeks across all speciality groups for non-admitted pathways 95% | 95% | 95.5% | 96.1% | 96.0% | 94.5% | 94.3% | 94.6% | 93.6% | ₽ |
| Percentage of Patients on incomplete pathways waiting no more than 18 weeks from referral >92% | 92% | 95.0% | 94.6% | 94.8% | 92.0% | 94.9% | 93.9% | 92.7% | Ļ |
| Supporting measures: Number of diagnostic waits > 6 weeks | >99% | 99.5% | 99.3% | 99.2% | 99.8% | 99.4% | 99.9% | 100.0% | |
| Achieve 4 hour wait in A and E | 95% | 94.7% | 98.4% | 96.0% | 97.1% | 95.6% | 96.2% | 91.9% | Ļ |
| Percentage of Patients seen within two weeks of an urgent GP referral for suspected cancer | Operating standard of 93% | 96.6% | 95.3% | 94.8% | 96.7% | 96.0% | 96.3% | 98.0% | |
| Proportion of Patients with breast symptoms where cancer not initially suspected referred to a specialist who are seen within two weeks of referral | Operating standard of 93% | 91.6% | 94.6% | 90.9% | 98.5% | 88.4% | 92.3% | 97.9% | 1 |
| Percentage of Patients receiving first definitive treatment within one month of a cancer diagnosis | Operating standard of 96% | 98.1% | 98.1% | 98.6% | 98.3% | 99.0% | 97.9% | 98.3% | 1 |
| Proportion of Patients waiting no more than 31 days for second or subsequent cancer treatment - surgery | Operating standard of 94% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | $ \Longleftrightarrow $ |
| Proportion of Patients waiting no more than 31 days for second or subsequent cancer treatment - drug treatments | Operating standard of 98% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | + |
| Proportion of Patients receiving first definitive treatment for cancer within 62 days of an urgent GP referral for suspected cancer | Operating standard of 85% | 86.2% | 90.7% | 91.7% | 94.4% | 93.2% | 80.0% | 82.9% | |
| Proportion of Patients receiving first definitive treatment for cancer within 62 days of referral from NHS screening service | Operating standard of 90% | 100.0% | 90.9% | 100.0% | 100.0% | 94.1% | 81.8% | 92.9% | |
| Proportion of Patients receiving first definitive treatment for cancer within 62 days following consultant upgrade | Operating standard of 90% | 100.0% | No Patients | 100.0% | No Patients | 100.0% | 100.0% | 100.0% | |
| Where the service user is admitted for elective care and procedure is cancelled after admission for non-clinical reasons, within 5 days provider to offer service user a new date falling within 28 calendar days of original treatment date, or fund treatment at time and hospital of service user's choice | 0 | 9 | 2 | 0 | 1 | 3 | 0 | 6 | ŧ |
| Zero tolerance RTT waits over 52 weeks | | 1 | 3 | 0 | 2 | 0 | 0 | 0 | |
| Trolley waits in A and E | Any wait over 12 hours | | | | | | | | \leftrightarrow |
| No urgent operation to be cancelled for a second time | 0 | | 2 | 2 | 0 | 0 | 0 | 0 | \leftrightarrow |
| Failure to publish a Formulary | | | | | | | | | |
| No more than 8% cancellation rate for outpatients | 8% | 8.9% | 8.6% | 8.10% | 8.51% | 9.84% | 9.12% | 9.14% | Ļ |
| Delayed Transfer of care to be kept to a minimum | 3.5% | 6.0% | 4.7% | 5.50% | 4.60% | 4.70% | 5.95% | 3.00% | |
| Sufficient slots for Choose and Book | <5% | 6.0% | 10.0% | 10.0% | 9.0% | 7.0% | 6.0% | 5.0% | |