

## TRUST BOARD MEETING – 31 January 2013

|  |  |  |  |
|--|--|--|--|
| <b>Title of the Paper:</b>   | <b>Patient Experience - Quality Account Update on 2012/13<br/>Priorities – Quarter Three</b> |  |  |
| <b>Agenda item:</b>  | Part 1<br>Item 19/13   |  |  |
| <b>Author:</b>   | Maxine McVey, Interim Director of Nursing  |  |  |
| <b>Trust Objective:</b>  | 3 - Improve the Patient Experience   |  |  |
| <b>Purpose</b><br><br>This paper provides the Board with an update on the quarter three position with the agreed Quality Account priorities for 2012/13.   |  |  |  |
| <b>Risk Implications for the Trust</b> <i>(including any clinical and financial consequences):</i>   |  | <b>Mitigating Actions</b> <i>(Controls):</i> |  |
| None identified at this time   |  |  |  |
| <b>Level of Assurance that can be given to the Trust Board from the report</b><br><br>Significant Assurance  |  |  |  |
| <b>Links to Board Assurance Framework, CQC Outcomes, Statutory Requirements (ie BAF risk reference, CQC outcomes linked to report)</b><br><br>The Quality Account is a statutorily required annual document and the priorities have to be agreed and signed off by the Board, with an approved approach to reviewing progress. |  |  |  |
| <b>Legal Implications:</b><br><br>None   |  |  |  |
| <b>Recommendation to the Trust Board:</b><br><br>The Board is asked to note the progress being made in delivering the QA priorities.   |  |  |  |