

TRUST BOARD MEETING – Thursday 29 September 2011

Title of the Paper:	Staff Survey Action Plan	
Agenda item:	143/11	
Author:	Mark Vaughan, Director of Workforce	
Trust Objective:	Retain and Motivate staff	
Purpose		
The paper is provided to the Board to approve the action plan and to note progress		
Risk Implications for the Trust (<i>including any clinical and financial consequences</i>):		Mitigating Actions (<i>Controls</i>):
Failure to recruit appropriate staff. Poor staff survey results will effect the reputation of the Trust. Low morale has a detrimental affect on patient experience and we will not be able to retain staff.		Action plan in place and shared with the SHA. Links made with emerging patient experience strategy. Review and actions relating to internal communications.
Level of Assurance that can be given to the Trust Board from the report		
Sufficient		
CQC compliance		
Recommendation to the Trust Board:		
The Trust Board members are asked to:		
<ul style="list-style-type: none"> • Review and approve note the contents of the summary action plan. 		