

## TRUST BOARD MEETING – 29 September 2011

<b>Title of the Paper:</b>	<b>Accident &amp; Emergency Services Performance Indicators</b>
<b>Agenda item:</b>	135/11
<b>Author:</b>	Nick Evans, Director for Partnerships
<b>Trust Objectives:</b>	<ul style="list-style-type: none"> <li>Sustain and improve performance</li> <li>Improve outcomes and quality of care</li> <li>Improve the patient experience</li> </ul>
<b>Key issues</b> <ul style="list-style-type: none"> <li>- Introduction of additional performance indicators for A&amp;E services</li> </ul> <b>Purpose</b> <ul style="list-style-type: none"> <li>- To brief the board on additional targets for the NHS</li> </ul>	
<b>Risk Implications for the Trust</b> ( <i>including any clinical and financial consequences</i> ):	<b>Mitigating Actions</b> ( <i>Controls</i> ):
<ul style="list-style-type: none"> <li>- Failure to deliver satisfactory performance against targets will result in lower SHA and DoH performance rating for the Trust</li> <li>- Failure to deliver satisfactory performance against some targets may result in financial penalties for the trust</li> <li>- Failure to deliver activity as commissioned will result in lower income levels for the trust</li> </ul>	<ul style="list-style-type: none"> <li>- Task Force established focussing on A&amp;E service improvements and performance against indicators</li> <li>- Weekly and monthly executive monitoring of performance in place to ensure management action as required</li> </ul>
<b>Level of Assurance that can be given to the Trust Board from the report</b> [significant, sufficient, limited, none]:  Limited	
<b>Legal Implications:</b>  None	
<b>Recommendation to the Trust Board:</b> <ul style="list-style-type: none"> <li>Note the additional indicators introduced for the NHS in respect of A&amp;E services, and the Trusts current performance against them</li> </ul>	