

## TRUST BOARD MEETING – 31 March 2011

<b>Title of the Paper:</b>	Progress report – Serious Incident Management		
<b>Agenda item:</b>	38/11		
<b>Author:</b>	Colin Johnston, Medical Director		
<b>Trust Objective:</b>	Provide Safe Patient Care Improve outcomes and quality of care		
<b>Purpose</b>			
To provide a progress report on the management of Serious Incidents by West Hertfordshire Hospitals NHS Trust. The report describes the systems in place for managing serious incidents and the Trust's contractual obligations to do so.			
<b>Risk Implications for the Trust</b> ( <i>including any clinical and financial consequences</i> ):		<b>Mitigating Actions</b> ( <i>Controls</i> ):	
Failure to robustly identify, investigate and learn from serious incidents will result in ongoing risks to safe care.		Serious Incident Management Policy	
<b>Level of Assurance that can be given to the Trust Board from the report</b>			
<b>Links to Key Line of Enquiry (KLOE 1 - 5)</b> N/A			
<b>Legal Implications:</b> Serious incidents may result in litigation claims.			
<b>Recommendation to the Trust Board:</b> The Trust Board members are asked to:			
<ul style="list-style-type: none"> <li>Review and note the number of serious incidents being investigated within the Trust and the factors which have influenced an increase in incidents reported from the previous year.</li> <li>Consider the progress made in relation to the management and learning from serious incidents.</li> </ul>			