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**Public Board Meeting, 28 January 2010**

**Application process to register as a provider with the Care Quality Commission**

Presented by: **Dr Colin Johnston, Medical Director**

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**Background**

A new system of registration with the Care Quality Commission is being implemented. This replaces the annual Core Standards Assessment exercise for which the Trust submitted a declaration in December 2009.

The Trust is currently undertaking the actions necessary to submit its application to the Care Quality Commission by the 29 January deadline.

**Progress to date**

A register of services and locations is in the final stages of production and will be finally approved for accuracy and coverage by the Delivery Support Group.

A review of compliance status is underway – this will be based on the information the Trust has been collecting on Core Standards for Better Health, feedback from the National Patient Surveys and review of the Trust's incidents, complaints and claims data.

The CQC will use Quality and Risk Profiles (QRP) for each Trust – these profiles will consolidate information about the Trust to be used by the Care Quality Commission as external sources of information, against which it will assess our application form.

The initial version of the QRP will contain information on the results of the Inpatient Survey, Core Standards Assessment, NPSA, Patient Environmental Action Team audits, National Priorities and Existing Commitments reporting, CQC Hygiene Code Inspections, National Staff Survey, Counter Fraud and Security Management Service, Health and Safety Executive and National Health Service Litigation Authority (NHSLA).

The CQC has not yet forwarded the Trust's QRP.

Compliance has to be stated for all services in each location and we are reviewing current assurance processes to reflect that compliance will be determined by patient outcomes, which may differ according to location

Following submission of the application form the CQC will review the QRP information it holds and will consult with stakeholders, including the Commissioning PCTs, Local Involvement Networks (LINKs), Overview and Scrutiny Committee and others in order to decide whether to:

- Register the Trust
- Register with Conditions
- Refuse to register

This work, led by the CQC will take place during February and March. Concurrent to this, the Trust will be working to refine its assurance processes and in particular seek to engage staff and patients in determining assurance.

### **Recommendation**

The Board is asked to note the contents of this report and also note that further reports on progress with registration will be submitted to the Board.

**Dr Colin Johnston**  
Medical Director