

## TRUST BOARD MEETING – 28 January 2010

Title of the Paper:	Q2 July – September 09, CLIP Summary Report		
Agenda item:	24/10		
Author:	Colin Johnston, Medical Director / Director of Patient Safety		
Trust Objective:	Continued compliance with NHS Litigation Authority Risk Management Standard 5 Learning from Experience and Standards for Better Health Core Standard C1a Incidents.		
<b>Purpose</b>  This report provides the Board with an analysis of incidents, complaints and claims on an aggregated basis including qualitative and quantitative analysis.			
<b>Risk Implications for the Trust</b> <i>(including any clinical and financial consequences):</i>		<b>Mitigating Actions</b> <i>(Controls):</i>	
Standard 5 contributes to the overall score as part of the NHSLA Risk Management Standards. Failure to learn from incidents, complaints and claims can lead to recurrence, affecting patient safety and Trust's reputation.		Ensure robust system of reporting and acting on findings from complaints, litigation and incidents and PALS referrals.	
<b>Level of Assurance that can be given to the Trust Board from the report</b> N/A			
<b>Links to Key Line of Enquiry (KLOE 1 - 5)</b> N/A			
<b>Legal Implications:</b> Regulations 10. and 19. of the Health and Social Care Act, 2008 (Regulated Activities) Regulations 2009			
<b>Recommendation to the Trust Board:</b>  The Trust Board members are asked to: <ul style="list-style-type: none"><li>• Note the contents of this report</li><li>• Identify areas or concerns for which it requires further assurance.</li></ul>			