

STANDARDS FOR BETTER HEALTH ~ PERFORMANCE SCHEDULE

SUMMARY (December 2008)

DOMAINS	NO	SUMMARY OF STANDARD	FORCASTED COMPLIANCE STATUS 08/09
FIRST DOMAIN: SAFETY (Graham Ramsay)	C1	Patient Safety incidents are identified & lessons are learnt	Compliant
	C1b	Safety Alerts are actioned	Compliant
	C2	Child Protection Guidance in place	Compliant
	C3	NICE Guidelines are followed	Compliant
	C4a	Systems in place to ensure HCAIs are reduced	Compliant
	*C4b	Medical devices management	Compliant
	C4c	Decontamination management	Not Met for 08/09
	C4d	Medicines Management	Compliant
	C4e	Waste management	Compliant
SECOND DOMAIN: CLINICAL & COST EFFECTIVENESS (Graham Ramsay)	C5a	Conform to NICE technology appraisals	Compliant
	C5b	Clinical care & treatment are carried out under supervision & leadership	Compliant
	C5c	Clinicians update clinical skills & techniques	Compliant
	C5d	Clinicians participate in clinical audit & reviews	Compliant
	C6	Co-operation with other health & social care organisations	Compliant
THIRD DOMAIN: GOVERNANCE (Jan Filochowski)	C7 a & c	Apply sound clinical & corporate governance. Undertake systematic risk assessment & risk management	Compliant
	C7b	Promote openness, honesty, probity, accountability & economic efficient & effective use of resources	Compliant
	C7e	Challenge discrimination, promote equality & respect human rights	Compliant
	*C8a	Raising concerns with regard to patient care or delivery of services	Compliant
	C8b	Organisational & personal development programmes (employees)	Compliant
	C9	Records management	Compliant
	*C10a	Employment checks	Compliant (pending HCC appeal)
	C10b	Professionals abide by codes of professional practice	Compliant
	C11a	Staff are appropriately recruited, trained & qualified	Compliant
	C11b	Provision of mandatory training programmes	Compliant
	*C11c	Participation in further professional & occupational development	Compliant
	C12	Application of a research governance framework	Compliant
FOURTH DOMAIN: PATIENT FOCUS (Gary Etheridge)	C13a	Dignity & respect	Compliant
	C13b	Consent & patient information	Compliant
	C13c	Confidentiality	Compliant
	C14a	Complaints management (access)	Compliant
	C14b	Complaints management (discrimination does not take place)	Compliant
	C14c	Complaints management (ensure improvements in service delivery)	Currently Not Met; Forecasted Compliance at year end
	C15a	Choice of food & prepared safely	Compliant
	C15b	Patients nutritional needs are met, 24 hours a day	Compliant
	*C16	Adequate information for patients & public	Compliant
FIFTH DOMAIN: ACCESSIBLE & RESPONSIVE CARE (Nick Evans)	C17	Views of patients & carers are sought in designing, planning, delivering and improving services	Compliant
	C18	Access services equally & offer choice in access to services & treatment equitably	Compliant
SIXTH DOMAIN: CARE ENVIRONMENT & AMENITIES (Paul Mosley)	C20a	A safe & secure environment that promotes care & optimises health outcomes	Currently Not Met; Forecasted Compliance at year end
	C20b	Environments that support patient privacy & confidentiality	Not Met; Compliant from 31.08.08
	C21	Environments that are well designed, maintained & clean	Compliant
SEVENTH DOMAIN: PUBLIC HEALTH (Graham Ramsay)	C22 a & c	Demonstrably improve public health & co-operating in local partnership arrangements with regard to public health	Compliant
	C22b	Improving the health of the Community and narrowing health inequalities	Compliant
	C23	Systematic & managed health promotion programmes are in place	Not Met; Compliant from 31.08.08
	C24	Major Incident Plan	Compliant

*Inspected in 07/08 by the HCC

08/09 Scoring Review

Table 2: Thresholds to determine the maximum score a trust can achieve

*(Note: this is applicable to all organisations **except NHS Direct**)*

Number of standards categorised as 'not met' or 'insufficient assurance'	Maximum score
0 to 4	Fully met
5 to 8	Almost met
9 to 13	Partly met
14 or more	Not met

Table 3: Thresholds to determine the actual score a trust can achieve

Number of standards categorised as 'not met' or 'insufficient assurance', where the significant lapse(s) or gap(s) in assurance have not been corrected by March 31st 2008	Actual score
0	Fully met
No more than 4	Almost met
No more than 8	Partly met
9 or more	Not met

Conclusion

In our opinion based on this report the forecasted compliance for 08/09 is as follows:

1 – Standard will be categorised as not met for the whole of the year and will not be corrected by March 31st 2008 (standard C4c)
To obtain 'almost met' the Trust cannot have more than 4 in this category

4 – Potential standards will be categorised as not met/insufficient assurance, which are either currently corrected or will be corrected by March 31st 2008 (standards C14c, C20a, C20b, C23)

To obtain 'almost met' the Trust cannot have more than 8 standards categorised as not met or insufficient assurance. Based on this report the Trust has 5.

HCC Scoring Thresholds	Maximum Score
1 standard will be Not Met for 08/09	Almost Met
4 standards will be Not Met but will have been corrected by March 31st	Almost Met
5 standards in total will be categorized as 'not met'	Almost Met

Graham Ramsay
Medical Director/Director of Patient Safety

1st December 2008

