

Tel: 01223 597635
Fax: 01223 597742
E-Mail: Stephen.dunn@eoe.nhs.uk
Website: www.eoe.nhs.uk

East of England Strategic Health Authority
Victoria House
Capital Park
Fulbourn
Cambridge
CB21 5XB

Our ref:

Date: 28th November

Tel: 01223 597500
Fax: 01223 597555

Jan Filochowski
Hemel Hempstead Hospital
Hillfield Road
Hemel Hempstead
Herts
HP2 4AD

Dear Jan

The Provider Development team has compared your trusts 2007/08 HCC rating with both your 06/07 rating and the predicted 2008/09 rating, as set out within your 2008/09 Annual Plan submission.

Our understanding of your performance to date is as follows:

Trust	Quality of Services				Use of resources			
	06/07	07/08	07/08	08/09	06/07	07/08	07/08	08/09
	Actual	Predicted	Actual	Predicted	Actual	Predicted	Actual	Predicted
West Herts	Weak	Fair	Fair	Good	Weak	Fair	Fair	Good

Bold text - denotes a difference between forecast and actual rating achieved

Green – denotes improvement in performance from previous year,

Amber - decline in rating from previous year

Red - denotes 'Weak' or 'Poor' rating

We will review the accuracy of your predictions and discuss any variance at the regular Provider Development meetings. Accurate forecasting is important in a regulatory environment based increasingly on self-certification.

We would like Trust Boards to review their predicted ratings for 2008/2009 and update the Provider Development team on the outcome of this reconsideration.

We will review updated HCC predictions with a view to driving forward the delivery of quality services and our wider aspiration to be the best and safest healthcare region in the country.

With kind regards



Dr Stephen Dunn
Director of Strategy