

Existing National Targets: 12 targets applicable to WHHT with 14 associated indicators.

	Perf. 2006 - 07	Perf. to Jan 08	Perf. in Jan 08	Perf. Targeted (March 08)	Notes
Maintain a maximum wait of 31 days from	Achieved	99.9%		ACHIEVE	Satisfactory performance to date.
diagnosis to treatment for all cancers	(100%)		100%		Monitor / sustain.
Maintain a maximum wait of 62 days from	Achieved	99.3%		ACHIEVE	Satisfactory performance to date.
urgent GP referral to treatment for all	(98.4%)		100%		Monitor / sustain.
cancers					
Maintain a maximum wait of 14 days from	Achieved	100%		ACHIEVE	Satisfactory performance to date.
urgent GP referral to first outpatient	(99.9%)		100%		Monitor / sustain.
appointment for all cancers					
(i) Cancelled operations on the day	Failed (2.8%	3.9%	4.1%		The two indicators are combined to
of, or after, admission	breaches)				relate to a single target for
				FAIL	assessment purposes. Neither
(ii) (ii) Maintain a maximum wait of	Failed (19%	18%	11%		indicator is achievable within the
28 days for patients whose	breaches)				current year. Admissions planning
operation is cancelled					now more closely linked with bed
					capacity. Progress chaser post now
					established.
(i) Up to date provider Information	N/A	Yes			The two indicators are combined to
on nhs.uk					relate to a single target for
				ACHIEVE	assessment purposes. Trust
(ii) Choose & Book slot utilisation					utilisation of C&B satisfactory.
Maintain delayed transfers of care at a	Failed (6.1%	5.9%	6.5%	FAIL	Current performance escalated to
minimal level	breaches)				exec level. Joint task group
					established with PCT. Delivery of
					target not feasible in current year.
Maintain a maximum wait of 26 weeks for	Achieved	99.99%	99.01%	ACHIEVE	2 orthopaedic breaches, high
inpatients	(0.01%)				dependency patients at WGH.
					Additional bed capacity established
					11 Feb.

Maintain a maximum wait of 13 weeks for	Achieved	100%	100%	ACHIEVE	Satisfactory performance to date.
outpatients	(0.01%)				Monitor / sustain.
Maintain a maximum wait of 13 weeks for	Failed (47.8%	100%	100%	ACHIEVE	Monitoring system revised from
revascularisation	breaches)				2006-07. 100% since Feb 07.
Thrombolysis – 60 min door to needle time	Trusts with a hi	igh %age of eli	gible cases	ACHIEVE	Threshold for qualification not yet
	treated through				determined, but current primary
	deemed to achie				angioplasty rates >90%. Monitor /
	maintain / exceed their 2005/6 achievement				sustain.
	and also achieve at least 38%.				
Maintain the 4 hour wait in A&E	Achieved	97.5%	98.6%	UNDERACHIEVE	Some fall in performance over
	(98.0%)			Xmas/N Year. Full delivery of	
					target not feasible this year.
					External Utilisation Review
					completed.
Maintain a max wait of 14 days for Rapid	Underachieve	99.3%	100%	ACHIEVE	Monitoring system revised from
Access Chest Pain Clinics	d (96.7%)				2006-07. Monitor / sustain.

New National Targets: 13 targets applicable to WHHT with 14 associated indicators.

	Perf.	Perf. to	Perf. in	Perf. Targeted	Notes
	2006 - 07	Jan 08	Jan 08	(March 08)	
GUM clinics - patients offered an	Achieved	93.1%	92.7%	ACHIEVE	Proportion to increase with time
appointment to be seen within 2 working	(57.0%)				and achieve 100% by 2008. Audit
days					of all breaches now undertaken.
C Difficile data quality	N/A			ACHIEVE	Trust is required to submit data
					through the year, and agree a
					target with local commissioners
					for 2008-09. Data quality
					reviewed. Satisfactory perf. to
					date. Monitor / sustain.
Ethnic monitoring	Failed	68.1%	75.5%	UNDERACHIEVE	Daily monitoring of key areas.
	(37.8%)				Full delivery of target not feasible.

Problem drug users	Failed (1)	Annual self assessment process		ACHIEVE	Trust required to provide appropriate patient information and working protocols for screening & referral of patients. Review of current arrangements in hand.
Reduce average number of bed days occupied by emergency patients	Achieved (- 8.1%)	-5.0%	-34.2%	UNDERACHIEVE	Provisional figures for January – likely to reduce.
Patient experience - survey results	Achieved (73.6%)			FAIL	Results of one off annual survey by HCC received.
(i) Smoking in pregnancy (ii) Breast feeding	Achieved (15.2%) Achieved (67.9%)	13.0% 75.4%	13.1% 77.1%	ACHIEVE	The two indicators are combined to relate to a single target for assessment purposes. Breast-feeding co-ordinator now in post.
MRSA bacteraemias	Failed (56% excess above trajectory)	127% excess above trajectory	5 (233% over trajectory)	FAIL	4 pre-48 hour and 1 post 48-hour breaches in Jan 08. Annual target exceeded.
Obesity: compliance with NICE guidance 43	N/A	Annual self assessment process		ACHIEVE	Trust must have plans in place, in its role as an employer, for development of public health policies to prevent and manage obesity.
Participation in audits relating to cardiovascular disease	Achieved (4)			ACHIEVE	Trust must take part in national data collection / audit exercises. Checked & OK.
18 week RTT Milestones - to ensure by 2008 that nobody waits more than 18 weeks from GP referral to hospital treatment.	N/A	Indicators under development by HCC		FAIL / UNDERACHIEVE	Current WHHT performance improving. Data cleansing to be completed end January 2008. Capacity plans reviewed.
Compliance with NICE guidelines concerning self harm patients in A&E	Failed (0)			UNDERACHIEVE	Substantially compliant but timescales preclude achievement of target for year.

Waiting times for diagnostic tests - to ensure	Achieved	89.7%	99.6%	UNDERACHIEVE	Audiology 'backlog' of 1,100
by 2008 that nobody waits more than 18	(99.9%)				assessments in Q1 & Q2 now
weeks from GP referral to hospital					cleared, but full achievement of
treatment.	Figs above show performance against				target based on 2006-07 no longer
	2006-07 target – current year target under				feasible.
	development by HCC				

Core Standards – standards not compliant in 2006 – 07

	Perf. 2006-07	Perf. (Jan 08)	Anticipated full year perf. March 2008	Notes
C10a: Employment checks	Non- compliant	Compliant	Compliant	Satisfactory performance to date. Monitor / sustain.
C20b: Environments that support patient privacy & confidentiality	Non- compliant	Non- compliant	Non-compliant	Non- compliant due to mixed sex cohorted bays for MRSA and C Difficle bays. This position is unlikely to change during the current year, but is justifiable on clinical grounds.
C22a&c: Demonstrably improve public health & co-operate in local partnership arrangements with regard to public health	Non- compliant	Non- compliant	Compliant	Trust representation at relevant Local Strategic Partnerships and arrangements now in place for representation at Crime & Disorder Forums.
C23: Systemic & managed health promotion programmes are in place	Non- compliant	Non- compliant	Non-compliant	Draft Policy to go to Trust Board in February '08 for ratification. Action plan in place to implement strategy, which will then lead to general compliance.

Core Standards – assessed as compliant for 2006-07 but now non-compliant

	Perf. 2006-07	Perf. (Jan 08)	Anticipated full year perf. March 2008	Actions
C4c: all reusable medical devices are properly decontaminated prior to use and the risks associated with decontamination facilities and processes are well managed	Compliant	Non-compliant	Non-compliant	Policies & procedures require updating. Consortium approach to reprovision requires progressing. Action Plan in place.
C7e: Health Care Organisations challenge discrimination, promote equality and respect human rights	Compliant	Non-compliant	Non-compliant	Impact assessments not in place for most of year. Impact assessments now form part of both Policy Development Framework and Patient Information Policy. The Patients Panel in both respects will undertake these. HR is making arrangements to have standard statements in respect of equality and diversity published on to the Trust's internet.