
Trust Public Board 21 February 2008-02-07

Better Care, Better Value – EoE Results Q2 07/08

to receive a comparison report from NHS EoE on efficiency and productivity

Report by: NHS EoE and Ken Sharp, Interim Director of Finance

1 INTRODUCTION

- 1.1 The Better Care, Better Value indicators, as produced by the NHS Institute, show trust by trust performance across a number of key efficiency and productivity indicators.
- 1.2 The figures show that there is a variation across the NHS and EoE region in efficiency and productivity. Trusts are now able to compare themselves across the region and with other NHS organisations and where necessary identify where they should be focusing their efforts to improve services.
- 1.3 The indicators were selected on the basis that they are areas that could have significant impact on patient care. The three indicators selected for acute and foundation trusts are:
 - reducing length of stay
 - increasing day case surgery rates
 - reducing pre-operative bed days.
- 1.4 The emphasis of the indicators is on improving performance and the consolidated league tables that have been provided are based on comparing improvement levels rather than actual performance. Each trust is given a national position for each individual indicator based on actual performance rather than improvement in performance.
- 1.5 The results for Quarter 2 of 07/08 for each of the indicators are provided below with a comparison to the position at Quarter 1.

2 REDUCING LENGTH OF STAY

- 2.1 Individual performance for both acute and foundation trusts for the second quarter of 07/08 is as follows:

	National Position out of 172 as at Q1	National Position out of 172 as at Q2	National position gain/loss on Q1	Potential bed days saved %	Productivity opportunity £	Change from last period %*
Papworth Hospital NHS Foundation Trust	3	2	1	8.6	1,247,000	-0.2
Norfolk and Norwich University Hospital NHS Trust	13	15	-2	10.9	7,124,000	-0.1
Southend Hospital NHS Trust	21	17	4	11.0	4,417,000	-0.5
James Paget Healthcare NHS Trust	39	18	21	11.2	2,634,000	-0.8
Essex Rivers Healthcare NHS Trust	15	19	-4	11.2	4,206,000	-0.1
Ipswich Hospital NHS Trust	19	29	-10	11.7	3,650,000	0.2
West Hertfordshire Hospitals NHS Trust	34	34	0	11.8	4,752,000	0.0
Mid Essex Hospital Services NHS Trust	37	38	-1	11.8	4,511,000	-0.1
The Queen Elizabeth Hospital Kings Lynn NHS Trust	52	42	10	11.9	3,251,000	-0.3
Hinchingbrooke Health Care NHS Trust	51	46	5	12.0	1,890,000	-0.2
Peterborough & Stamford Hospitals NHS FT	47	54	-7	12.1	4,403,000	0.0
The Princess Alexandra Hospital NHS Trust	56	74	-18	12.3	3,847,000	0.0
Luton and Dunstable Hospital NHS Trust	105	75	30	12.4	4,866,000	-0.7
Bedford Hospital NHS Trust	35	83	-48	12.4	3,122,000	0.5
West Suffolk Hospitals NHS Trust	77	104	-27	12.7	3,602,000	0.0
East and North Hertfordshire NHS Trust	133	108	25	12.8	4,249,000	-0.8
Cambridge University Hospitals NHS FT	107	127	-20	13.2	9,327,000	0.0
Basildon and Thurrock University Hospitals NHS FT	149	146	3	13.7	5,726,000	-0.6
Average National Position	55	57			75,577,000	

* Improvement shown in green/decline shown in red

- 2.2 Overall only 2 Trusts had a decline in performance from quarter 1 to quarter 2. Five Trusts made no improvement and 11 Trusts improved their performance.
- 2.3 In terms of the national position, 11 of the 18 Trusts (61%) were in the top third nationally, however 9 Trusts made a loss in their national position, 8 made a gain and 1 remained static.
- 2.4 The average national position fell from 55 in quarter 1 to 57 in quarter 2. Overall 4 Trusts were below the national average.

3 INCREASING DAY CASE SURGERY RATES

- 3.1 Individual performance for both Acute and Foundation Trusts for the second quarter of 07/08 is as follows:

	National Position out of 172 as at Q1	National Position out of 172 as at Q2	National position gain/loss on Q1	Day case rate for 25 procedures	Productivity opportunity £	Change from last period %*
The Queen Elizabeth Hospital Kings Lynn NHS Trust	5	7	-2	84.5	12,000	-0.9
Hinchingbrooke Health Care NHS Trust	32	20	12	80.2	43,000	2.4
Southend Hospital NHS Trust	19	21	-2	79.9	109,000	0.2
Basildon and Thurrock University Hospitals NHS FT	51	23	28	79.6	17,000	3.1
James Paget Healthcare NHS Trust	65	28	37	79.1	26,000	4.2
West Suffolk Hospitals NHS Trust	56	49	7	76.9	82,000	0.9
Bedford Hospital NHS Trust	34	69	-35	74.1	43,000	-3.3
Norfolk and Norwich University Hospital NHS Trust	67	82	-15	72.6	174,000	-1.7
Ipswich Hospital NHS Trust	71	92	-21	71.3	51,000	-2.8
Mid Essex Hospital Services NHS Trust	69	93	-24	71.1	97,000	-3.1
Essex Rivers Healthcare NHS Trust	111	96	15	70.8	99,000	1.6
Peterborough and Stamford Hospitals NHS FT	77	98	-21	70.4	117,000	-2.9
West Hertfordshire Hospitals NHS Trust	108	109	-1	69.0	138,000	-0.4
Cambridge University Hospitals NHS FT	147	127	20	66.6	222,000	4.7
East and North Hertfordshire NHS Trust	142	129	13	66.0	71,000	1.8
Luton and Dunstable Hospital NHS Trust	110	136	-26	65.3	121,000	-4.1
The Princess Alexandra Hospital NHS Trust	146	140	6	64.6	134,000	2.1
Papworth Hospital NHS Foundation Trust	No Data available					
					1,556,000	

* Improvement shown in green/decline shown in red

3.2 Overall 8 Trusts had a decline in performance from quarter 1 to quarter 2. Ten Trusts improved their performance.

3.3 In terms of the national position, 6 of the 18 Trusts (33%) were in the top third nationally, however 9 Trusts made a loss in their national position and 9 made a gain.

3.4 The average national position fell from 77 in quarter 1 to 78 in quarter 2. Overall 6 Trusts were below the national average.

4 REDUCING PRE-OPERATIVE BED DAYS

4.1 Individual acute and foundation trust performance for the second quarter of 07/08 is as follows:

	National Position out of 172 as at Q1	National Position out of 172 as at Q2	National position gain/loss on Q1	Potential bed days saved %	Productivity opportunity £	Change from last period %
Papworth Hospital NHS Foundation Trust	7	5	2	13.2	899,000	0.5
Southend Hospital NHS Trust	36	32	4	20.3	2,539,000	-0.2
Hinchingbrooke Health Care NHS Trust	39	34	5	20.5	881,000	-0.9
Ipswich Hospital NHS Trust	134	38	96	20.9	1,810,000	-5.5
West Suffolk Hospitals NHS Trust	74	39	35	21.0	1,665,000	-2.1
James Paget Healthcare NHS Trust	42	46	-4	21.4	1,488,000	-0.1
Cambridge University Hospitals NHS FT	46	54	-8	22.1	7,283,000	0.3
The Queen Elizabeth Hospital Kings Lynn NHS Trust	77	69	8	22.7	1,679,000	-0.4
Luton and Dunstable Hospital NHS Trust	97	71	26	22.8	2,456,000	-1.2
The Princess Alexandra Hospital NHS Trust	100	81	19	23.1	2,326,000	-0.9
Mid Essex Hospital Services NHS Trust	44	96	-52	23.8	2,913,000	2.2
Basildon and Thurrock University Hospitals NHS FT	64	97	-33	23.9	2,646,000	1.4
Peterborough and Stamford Hospitals NHS FT	111	120	-9	24.9	3,004,000	0.3
Bedford Hospital NHS Trust	55	126	-71	25.2	1,842,000	3.0
Essex Rivers Healthcare NHS Trust	104	131	-27	25.5	3,121,000	1.3
Norfolk and Norwich University Hospital NHS Trust	121	134	-13	25.7	5,975,000	0.8
West Hertfordshire Hospitals NHS Trust	158	139	19	25.9	3,722,000	-2.8
East and North Hertfordshire NHS Trust	141	140	1	25.9	2,955,000	-1.1
Average National Position	81	81			45,766,000	

* Improvement shown in green/decline shown in red

- 4.2 Overall 8 Trusts had a decline in performance from quarter 1 to quarter 2. Ten Trusts improved their performance.
- 4.3 In terms of the national position, 7 of the 18 Trusts (39%) were in the top third nationally, however 8 Trusts made a loss in their national position and 10 made a gain.
- 4.4 The average national position remained at 81. Overall 8 Trusts were below the national average.

5 FURTHER ACTION REQUIRED

- 5.1 In order to further identify and share best practice and thereby improve efficiency and productivity, further analysis of the metrics information is required, particularly in those areas where the EoE improvement is below the national average. Trusts should consider setting hard targets for improvement based on actual delivery as well as performance improvement relative to others. In order to do this, Trusts should check the raw data used for production of these metrics to provide assurance on accuracy. Raw data can be downloaded into Excel from the productivity website.
- 5.2 The NHS Institute is in the process of developing additional indicators that are planned to be introduced throughout 07/08. These are:
- new to follow up outpatient ratio
 - outpatient DNA rates
 - elective and non-elective readmission rates.

- 5.3 Trusts should be reviewing the data that is available on the productivity website (www.productivity.nhs.uk) and be actively benchmarking themselves, both across the region and with others nationally. Trusts are encouraged to share this data at Board level and to promote sharing of best practice. Evidence of improved performance and productivity can be used to contribute towards fulfilling the requirements on Value for Money used in the Auditors' Local Evaluation Assessment.

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