

From: Louise Gaffney – Acting Director of Planning
To: Trust Board 1 July 2004
Subject: **Performance on star rating indicators up to May 2004**
Action: For Noting

Executive Summary:

- We now have the complete set of 2003-04 indicators on which star ratings will be based. The performance thresholds have not been announced, so the traffic light colours are only indicative.
- Of the key indicators, we under-performed on A&E 4 hour wait and cancer 2-week waits. Performance on both of these is now good, but the improvement came too late to rescue the overall 2003-04 figures.
- In capacity and capability we seem to be let down by low levels of consultant appraisal, and recording of ethnicity.
- In clinical focus indicators we will be penalised for our lack of data for surgical mortality and re-admissions.
- The specialist stroke unit only opened late last year, so the low percentage of stroke patients treated in a specialist unit was to be expected, and should show a major improvement for 2004-05.
- In patient focus, our cancelled operations are running at around 2% compared to a target of < 1%.
- Around 10% of women diagnosed in the trust with breast cancer then have to wait more than 1 month to start treatment, compared with only 2% nationally. Performance this May took a disappointing dip with a key member of staff being unavailable for some of the time.